



Sticking Points: How to Get 4 Generations Working Together in the 12 Places They Come Apart

Haydn Shaw

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This is the first time in American history that we have had *four* different generations working side-by-side in the workplace: the Traditionalists (born before 1945), the Baby Boomers (born 1945-1964), Gen X (born 1965-1980), and the Millennials (born 1981-2001).

Haydn Shaw, popular business speaker and generational expert, has identified 12 places where the 4 generations typically come apart in the workplace (and in life as well). These sticking points revolve around differing attitudes toward managing one's own time, texting, social media, organizational structure, and of course, clothing preferences. If we don't learn to work together and *stick* together around these 12 sticking points, then we'll be wasting a lot of time fighting each other instead of enjoying a friendly and productive team. *Sticking Points* is a must-read book that will help you understand the generational differences you encounter while teaching how we can learn to speak one another's language and get better results together.

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