



## **Disney Y El Arte Del Servicio Al Cliente / Be Our Guest (Spanish Edition)**

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# Disney Y El Arte Del Servicio Al Cliente / Be Our Guest (Spanish Edition)

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Esta obra habla de los principios y procesos de Disney, ya ampliamente demostrados, con el fin de ayudar a las organizaciones a enforzar su visión y a reunir a su personal e infraestructura dentro de una estrategia cohesiva que cumpla la promesa de brindar un servicio excepcional al cliente.

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