

Strategic Error-Proofing: Achieving Success Every Time with Smarter FMEAs

John J. Casey



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Strategic Error-Proofing: Achieving Success Every Time with Smarter FMEAs John J. Casey While FMEA has helped many companies improve quality by teaching them how to avoid what can go wrong, it doesn't show how to make things go right. That is what the *Success Every Time* (SET) does. Developed by renowned manufacturing visionary John Casey, SET defines a logic stream for engineers to strategically incorporate no-cost or low-cost error-proofing devices to help production operators.

When SET is executed completely, failure is not an option. The operators interface with their parts and tools in such a way that either the product is made correctly, or the product/process is stopped. Operators can make only good parts?nothing else. For this reason, proper implementation of SET drives higher first time yield, increases customer satisfaction, improves warranty claims, improves profits, and helps you compete.

John J. Casey has published multiple articles on quality initiatives and is well recognized in the Automotive Industry. Mr. Casey is seen as an automotive industry visionary and is cited as the father of GM's Global Quality Tracking System that was the cornerstone of GM's 85% improvement on inbound quality over a 4-year period.



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