

Trust in Technology: A Socio-Technical Perspective (Computer Supported Cooperative Work)



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Computer systems can only deliver benefits if functionality, users and usability are central to their design and deployment. This book encapsulates work done in the DIRC project (Interdisciplinary Research Collaboration in Dependability), bringing together a range of disciplinary approaches - computer science, sociology and software engineering - to produce a socio-technical systems perspective on the issues surrounding trust in technology in complex settings.



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